

Attachments to the Act date 30 May 2014 (item 827)

INFORMATION REGARDING EXERCISING THE RIGHT TO WITHDRAW FROM THE AGREEMENT

The right to withdraw from the agreement

You have the right to withdraw from the agreement within a period of 14 days without providing any reason for doing so. The period for withdrawing from the agreement expires after 14 days from the date on which you took possession of the item or on which a third party other than the courier and designated by you took possession of it. To exercise the right to withdraw from the agreement, you must notify the salonydenon.pl Online Store operated by Audio Video Design Sp. z o.o. with its registered office in Warsaw (02-873) at ul. Kurantów 34, tel. no.: (22) 331 55 55, fax no.: (22) 331 55 00, e-mail address: cok@denon.pl of your decision regarding withdrawing from the agreement by providing an clear declaration in the form of a letter sent by mail, fax, or e-mail.

You can use the sample withdrawal from agreement form, but this is not required. You can also complete and send the form for You can also complete and send the withdrawal from agreement form that is available on our website at www.salonydenon.pl or use any other clear declaration that is sent electronically. If you use these options, we will promptly send you a confirmation of the receipt of the notice of withdrawing from the agreement on a durable medium (for example by e-mail).

To meet the deadline for withdrawing from the agreement, all you need to do is send notice related to exercising your right to withdraw from the agreement before the expiration of the period for withdrawing from the agreement.

Effects of withdrawing from the agreement

In the event of withdrawing from this agreement, we will promptly refund all payments, including the delivery costs of the item, no later than within 14 days from the date on which we were notified of your decision to exercise the right to withdraw from the agreement. Payments will be refunded using the same manner of payment as you have used in the initial transaction, unless you clearly consented to a different solution. In each case, you will not be charged with any fees in relation to the refund. We reserve the right to suspend the refund until we receive the items or proof of their shipping is delivered to us, whichever occurs first.

When withdrawing from the agreement, the item that was purchased should be promptly sent back to the address of the Warehouse (ul. Kurantów 34, 02-873 Warsaw) if the item was delivered to the address that you provided or delivered to the chosen Denon Store where the order was picked-up, in no case, no later than within a period of 14 days from the date on which you notified us of withdrawing from the agreement. The deadline will be met if you send the item back before the expiration of the 14 day period.

In the event of shipping the item to the Warehouse, you will be obliged to bear the direct costs related to returning the product.

You are only liable for a decrease in the value of the item that arises out of using it in a different manner than was necessary to determine the nature, characteristics, and functions of the item.